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21st November 2024

Dear Parent/Carer



Improving School Communications with Arbor School Management Information System

Communicating with parents is an important part of what we do, making sure you get the correct information about school news, activities and things that really matter is something we care about. Therefore, I am writing to inform you of a change to our School Management Information System. This is the system we use in School for managing all our pupil and staff data.

We currently use a system called Scholarpack and we will be changing to a system called Arbor. This process starts later today and we go 'live' on Wednesday 27th November 2024.

You do not need to do anything and the Scholarpack Parent App remains unaffected for now, you can still use it. Once the Arbor system is fully embedded, we will be launching the Arbor Parent App and Parent Portal. The Parent App can be downloaded to a smartphone and the Parent Portal is internet based. We will update you nearer its launch and will write to you with more details.

Please also be aware that our ParentPay software is not affected by this change, and you will be able to top up your child's account as normal.

Thank you for your continued support and we look forward to rolling out the Arbor Parent App and Parent Portal in due course.

Yours sincerely

Hannah Stephenson
Head Teacher